

**SUMMARY ANNUAL REPORT FOR  
GENESYS TELECOMMUNICATIONS LABORATORIES, INC. HEALTH & WELFARE PLAN**

This is a summary of the annual report of the Genesys Telecommunications Laboratories, Inc. Health & Welfare Plan (Employer Identification Number 94-3120525, Plan Number 502) for the plan year 01/01/2021 through 12/31/2021. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

Genesys Cloud Services, Inc. has committed itself to pay certain health, severance pay, employee assistance program, legal, prescription drug, and flexible spending account claims incurred under the terms of the plan.

**Insurance Information**

The plan has insurance contracts with Life Insurance Company Of North America, Ace American Insurance Company, Anthem Blue Cross Life And Health Insurance Company, Kaiser Foundation Health Plan Inc, Vision Service Plan And Aetna Life Insurance Company to pay certain accidental death and dismemberment, business travel accident, dental, life insurance, long-term disability, health, prescription drug, temporary disability, and vision claims incurred under the terms of the plan. The total premiums paid for the plan year ending 12/31/2021 were \$8,879,154.

**Your Rights to Additional Information**

You have the right to receive a copy of the full annual report, or any part thereof, on request. The items listed below are included in that report:

1. Insurance information, including sales commissions paid by insurance carriers.

To obtain a copy of the full annual report, or any part thereof, write or call Genesys Cloud Services, Inc., the plan administrator, at 7601 Interactive Way, Indianapolis, IN 46278 and phone number, 650-466-1100.

You also have the legally protected right to examine the annual report at the main office of the plan: 7601 Interactive Way, Indianapolis, IN 46278, and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.