

**SUMMARY ANNUAL REPORT FOR
GENESYS CLOUD SERVICES, INC. HEALTH & WELFARE PLAN**

This is a summary of the annual report of the Genesys Cloud Services, Inc. Health & Welfare Plan (Employer Identification Number 94-3120525, Plan Number 502) for the plan year 01/01/2022 through 12/31/2022. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

Genesys Cloud Services, Inc. has committed itself to pay certain health, flexible spending account, vision, prescription drug, dental, temporary disability, severance pay, and employee assistance program claims incurred under the terms of the plan.

Insurance Information

The plan has insurance contracts with Life Insurance Company of North America, ACE American Insurance Company, Hawaii Medical Service Association, Kaiser Foundation Health Plan Inc, Aetna Life Insurance Company, Connecticut General Life Insurance Company and MetLife Legal Plans to pay certain accidental death and dismemberment, business travel accident, health, dental, vision, life insurance, long-term disability, prescription drug, and legal claims incurred under the terms of the plan. The total premiums paid for the plan year ending 12/31/2022 were \$4,774,990.

Your Rights to Additional Information

You have the right to receive a copy of the full annual report, or any part thereof, on request. The items listed below are included in that report:

1. Insurance information, including sales commissions paid by insurance carriers.

To obtain a copy of the full annual report, or any part thereof, write or call Genesys Cloud Services, Inc., the plan administrator, at 1302 El Camino Real, Suite 300, Menlo Park, CA 94025 and phone number, 650-466-1100.

You also have the legally protected right to examine the annual report at the main office of the plan: 1302 El Camino Real, Suite 300, Menlo Park, CA 94025 and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.